



July 5, 2022

RE: Updates on Henkel Force Majeure declaration

Dear Valued Customer,

Reference is made to our letters dated 14.06.2022 and 21.06.2022 where we informed you that the ability of Henkel to procure key packaging components for certain products has been affected due to unforeseen circumstances beyond our control, namely the declaration of force majeure of one of our main packaging suppliers for those packaging components, and as a result declared Force Majeure on products as listed therein.

As soon as we have learned of this event, we made it our highest priority to assess the situation and find alternative sources to avoid any detrimental effect to our customers.

We are in close contact with our packaging material suppliers and are using all commercially reasonable means to leverage our global supply chain to address this situation. Additionally:

- Follow-up with the affected supplier thrice weekly for updates about the supply disruption.
- Identified up to now 4 alternate suppliers and initiated testing based on criticality of components
- Internal reallocation of stock to secure current inventory and ensure proper usage of affected components
- Identification of alternate pack sizes (if existing) or alternate formulations of affected products

We regret any inconvenience this situation may cause, and we appreciate your patience and understanding during this challenging period.

Sincerely,

A handwritten signature in black ink that reads "George Thomas".

George Thomas
VP Regional SBU Head of Industrials Americas
Henkel Corporation

A handwritten signature in black ink that reads "Liu Yang".

Liu Yang
Director Product Management - Industrials Americas
Henkel Corporation