



September 6, 2024

Subject: Update on Supply Disruption – BONDERITE® M-CR 871 AERO

Dear Valued Customer:

Reference is made to our previous communication of April 2024 (copy attached) where we informed you of a supply disruption involving a raw material used in the production of the BONDERITE M-CR 871 AERO products listed on Appendix A attached hereto ("Products").

As an update, Henkel is in the process of qualifying this raw material from an alternate source. The alternate raw material source has the same CAS number as the existing raw material source. To ensure adherence to finished goods specifications, Henkel will maintain strict adherence to its Quality System requirements during this qualification process. We do not anticipate any impact to form, fit or function of these Products due to this change.

At this time, we are not certain when Henkel will be able to resume filling orders, but we will communicate more information when it becomes available.

An alternative Henkel product listed on Appendix A could potentially be considered in place of the Products in the short term. However, because customer applications and working conditions vary in each individual case, Henkel strongly recommends that you review safety and technical data sheets and test the alternative material prior to use in order to validate whether it meets your specific requirements. Please reach out to your Henkel representative if you have any questions.

Henkel appreciates your patience and understanding during this challenging period.

With Best Regards,

Jake Vlacich

Jake Vlacich

Henkel Corporation
Regional Product Manager

DOCL#554

Appendix A: Current Products and Possible Alternatives

Current Product IDH	Current Product Under Disruption	Alternative Product IDH	Alternative Product	Alternative Package Type
1446362	BONDERITE M-CR 871 AERO	1445846	BONDERITE M-CR 1132 AERO	Box of 12 Pens
2675626	BONDERITE M-CR 871 AERO	1445846	BONDERITE M-CR 1132 AERO	Box of 12 Pens
1446362	BONDERITE M-CR 871 AERO	772744	BONDERITE M-CR T5900 RTU AERO	5 gallon pail
2675626	BONDERITE M-CR 871 AERO	772744	BONDERITE M-CR T5900 RTU AERO	5 gallon pail