

May 28, 2024

Subject: Supply Disruption – Various LOCTITE® Acrylates, 300 ml Package

Dear Valued Customer:

Henkel Corporation ("<u>Henkel</u>") is committed to providing the highest level of service to its customers, including timely communication of changes impacting our product offerings.

This notification is to inform you that we have been advised by our supplier that the mold they use to produce our package components has been damaged beyond repair, which will impact the supply of these package components. Henkel is currently unable to predict the duration of this disruption, and, as a result, there may be delays in deliveries of the following Henkel products ("Products"):

IDH	Description
135254	LOCTITE 384 CR300ML
229654	LOCTITE 409 CR300GMEN
232518	LOCTITE 315 CR300ML
1837188	LOCTITE 307431 GEL 300GM
230373	LOCTITE AA 392 300ML
232749	LOCTITE AA 334 300ML
232743	LOCTITE AA 332 CR300MLEN
234444	LOCTITE 565 CR300MLEN
88525	LOCTITE 454 CR300GMEN/SP

We are working with the current supplier on qualifying one of their alternative offerings, and have also initiated a management of change project to identify other packaging component suppliers and are using all commercially reasonable means to leverage our global supply chain to address this situation and support our customers. We are in the process of reviewing our ability to fill existing orders for the Products and will need additional time to confirm recent orders.

Please contact your local Henkel sales representative if you have any questions or require further information. Henkel appreciates your patience and understanding during this challenging period.

Teresa Love Henkel Corporation Product Manager DOCL#492