



**SOCOMORE NORTH AMERICA**

5475 E State Hwy 114  
Rhome, TX 76078

February 13, 2025

Subject: Supply Impact: Aeroglaze & Chemglaze

Dear Valued Customer,

We are reaching out to inform you that your open order(s) or RFQ(s) are impacted by a recent force majeure event triggered by our Aeroglaze/Chemglaze partner and supplier, Parker LORD. On February 9, 2025, Parker LORD's Saegertown, PA facility experienced a fire and explosion, leading to a temporary shutdown of operations. Fortunately, there were no serious injuries, but the duration of this disruption remains unknown at this time.

As a result, all shipments of Aeroglaze and Chemglaze products from our Rhome, TX facility are currently on hold until we gain further clarity on Parker LORD's recovery timeline and supply availability. In the meantime, we will be allocating existing inventory based on demand criticality and the industries our customers serve to ensure the most essential needs are met first.

We want to reassure you that no other Socomore product lines are affected by this situation. Products outside of Aeroglaze and Chemglaze remain fully available and continue to ship as normal. We recognize the challenges this may pose and want to assure you that we are actively working with Parker LORD and other partners to assess all available options. Your flexibility and patience are greatly appreciated as we work through this evolving situation.

We will provide further updates as more details become available. In the meantime, if you have any questions or need to discuss your specific needs, please reach out to your Socomore representative.

Thank you for your understanding and partnership.

Sincerely,

Signed by:  
  
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Erik Weyls President – Dysol Inc. dba Socomore  
Executive Vice President - Socomore