



May 6, 2022

Subject: Supply Disruption Impacting LOCTITE® EA & AGILENT TORR SEAL Products

Dear Valued Customer,

The ability of Henkel Corporation (“Henkel”) to procure a key raw material used in the production of certain LOCTITE EA and AGILENT TORR SEAL products listed below (the “Products”) has been limited due to an unexpected increase in demand that has impacted inventory levels and our ordering process, and which has been further compounded by supply constraints currently being experienced across the industry.

We are reviewing our ability to fill existing orders for these Products and will need additional time to confirm new orders. As a result, you should expect delays in your deliveries until Q3 2022.

IDH	Material Description
237119	LOCTITE EA E-20NS CR50MLEN
237121	LOCTITE EA E-20NS CR400MLEN
2717471	LOCTITE EA E-20NS B 5GAL
398477	LOCTITE EA 1C-LV TB50MLEN
870885	AGILENT TORR SEAL W/NOZ/GUN50ML
870886	AGILENT TORR SEAL CQ W/NOZ 50ML

We are in close contact with our supplier and using all commercially reasonable means to leverage our global supply chain to address this situation and support our customers.

Please contact your local sales representative to discuss the status of current and future orders.

Henkel appreciates your patience and understanding during this challenging period.

Sincerely,

Melissa Hart

Melissa Hart
Regional Product Manager – NA