



May 30, 2024

Dear Valued Customer,

Henkel Corporation (“Henkel”) is committed to providing the highest level of service to its customers, including timely communication of changes impacting our product offerings.

Henkel has been notified by a supplier of 300ml cartridges that the mold used to produce the cartridges has been damaged beyond repair. This will impact the supply of the products listed below. Delays in delivery are expected. The table also includes alternative package sizes if available to address your customer needs.

IDH	Description	Alternative Packages
135254	LOCTITE 384 CR300ML	135256 LOCTITE 384 SY25ML
229654	LOCTITE 409 CR300GMEN	135442 LOCTITE 409 TB20GM
232518	LOCTITE 315 CR300ML	160799 LOCTITE 315 SY25ML
1837188	LOCTITE 307431 GEL 300GM	NO DIRECT ALTERNATIVE
230373	LOCTITE AA 392 300ML	232853 LOCTITE AA 392 SY25MLEN
219289	LOCTITE 426 CR300GMEN	229732 LOCTITE 426 TB20GMEN
566994	LOCTITE AA 193020 300MLJP	NO DIRECT ALTERNATIVE
232749	LOCTITE AA 334 300ML	247075 LOCTITE AA 334 SY25MLEN
232743	LOCTITE AA 332 CR300MLEN	232741 LOCTITE AA 332 SY25MLEN
234444	LOCTITE 565 CR300MLEN	88552 LOCTITE 565 TB250MLEN
88525	LOCTITE 454 CR300GMEN/SP	135462 LOCTITE 454 PRISM GEL TB20G
1969490	5404 THERM CONDUCT 300ML MTO	354964 LOCTITE SI 5404 SY30ML
232221	LOCTITE SI 5404 CR300ML	354964 LOCTITE SI 5404 SY30ML
229703	LOCTITE GENDYNAMICS 45478 300G	135462 LOCTITE 454 PRISM GEL TB20G
234001	LOCTITE EA E-214HP CR300MLEN	233999 LOCTITE EA E-214HP SY30MLEN

Henkel is unable to predict the length of the disruption. We are leveraging our global supply chain to address the situation. Henkel appreciates your patience and understanding during this challenging period.



Please contact Henkel Technical Customer Service (800-562-8483) or your local Henkel sales representative for assistance in selecting a replacement product if the listed alternative is not satisfactory.

Henkel recommends testing any alternative product under simulated or actual end use conditions to ensure the adhesive meets or exceeds all required product expectations. Since assembly conditions may be critical to adhesive performance, it is also recommended testing be performed on specimens assembled under simulated or actual production conditions.

Best Regards,

*Sandra Adams*

Sandra Adams  
Product Portfolio Manager  
Product and Technology Management  
Adhesive Technologies, North America