



October 11, 2023

Subject: Update to Force Majeure Letter Impacting Key Packaging Components

RE: Follow-up to letter from Henkel Corporation dated June 16, 2022

Dear Valued Customer,

Reference is made to our letter of Force Majeure impacting the delivery of products on June 16th, 2022, where we informed you that the ability of Henkel to procure key packaging components for certain products has been affected due to unforeseen circumstances beyond our control, namely the declaration of force majeure of one of our main packaging suppliers for those packaging components.

As an update to the referenced Force Majeure, Henkel would like to inform you that key packaging components for certain products, listed in Attachment A, are still being impacted by the referenced situation. We are currently reviewing our ability to fulfil existing orders which have been placed and confirmed for those products, this may result in delivery delays for those orders.

Please be assured we have begun a management of change project to address this Force Majeure and continue to stay in close contact with our packaging material suppliers and are using all commercially reasonable means to leverage our global supply chain to address this situation and support our customers. At this time, we cannot predict how long these restrictions may last. Your account manager will contact you to discuss the status of current and future orders. We regret any inconvenience this situation may cause, and we appreciate your patience and understanding during this challenging period.

Bill Marter

William Marter
Distribution Key Account Manager
Henkel Corporation

Taylor Stewart

Taylor Stewart
Regional Product Line Manager
Henkel Corporation

DOC# CL217



Attachment A

| IDH | Description |
|------------|--|
| 549728 | LOCTITE EA 9394 50ML AERO |
| 549729 | LOCTITE EA 9394 200ML AERO |
| 549745 | LOCTITE EA 9359.3 50ML AERO |
| 549762 | LOCTITE EA 9360 50ML AERO |
| 549772 | LOCTITE EA 9394.3 200ML AERO |
| 1342448 | LOCTITE EA 9394 50ML AERO |
| 1671948 | LOCTITE EA 9394.2 50ML AERO |
| 2299484 | LOCTITE EA 9394 200ML AERO FR-IT-ES |
| 2345657 | LOCTITE EA 9394 200ML AERO EN-DE-TR |
| 2345667 | LOCTITE EA 9394 50MLAERO EN-ES DD20001JH |
| 2606630 | LOCTITE EA 9394 50ML AERO EN-ES |
| 2606633 | LOCTITE EA 9394.2 50ML AERO FR-DE |
| 2704211 | LOCTITE EA 9394 200ML AERO APAC |
| 1526079 | LOCTITE EA 9380.05 400ML AER |
| 2766797 | LOCTITE EA 9360 50ML AERO |
| 2766793 | LOCTITE EA 9359.3 50ML AERO |
| 2766818 | LOCTITE EA 9394 50ML AERO |