



September 13, 2024

Subject: Supply Disruption Impacting RT455 THERMAL ABLATIVE Material

Dear Valued Customer:

The ability of Henkel Corporation ("Henkel") to procure a raw material used in the production of RT455 THERMAL ABLATIVE, has been limited due to a manufacturing location change by a supplier. Henkel has begun a management of change project to address this change.

Henkel is in the process of reviewing its ability to fill existing orders and will need additional time to confirm orders. As a result, you may experience a delay in your deliveries.

Henkel is in close contact with its suppliers and using all commercially reasonable means to leverage its global supply chain to address this situation and support its customers.

Henkel appreciates your patience and understanding during this challenging period.

Sincerely,

A handwritten signature in black ink that reads "George Thomas". The signature is written in a cursive style with a horizontal line underneath the name.

George Thomas
VP Regional SBU Head of Industrials Americas
Henkel Corporation