



May 12, 2022

Subject: Supply Disruption Impacting LOCTITE® AERO Products: Curing Agent

Dear Valued Customer:

Our adhesives supply chain has experienced extraordinary pressure for some time due to the global raw materials shortage. This has affected our ability to procure two curing agent raw materials used in the production of certain LOCTITE® AERO products listed below has been limited due to a declaration of force majeure by the manufacturer of these raw materials. Based on information received to date, we are unable to predict how long this disruption might last.

We are reviewing our ability to fill existing orders for these products and will need additional time to confirm new orders. As a result, you may experience a delay in your deliveries.

Material Description
LOCTITE EA 9396
LOCTITE EA 9396.6MD

We are in close contact with our supplier and using all commercially reasonable means to leverage our global supply chain to address this situation and support our customers.

Please contact your local sales representative to discuss the status of current and future orders.

We appreciate your patience and understanding during this challenging period.

Sincerely,

A handwritten signature in black ink that reads "George Thomas". The signature is written in a cursive style and is positioned above a grey rectangular box.

George Thomas
VP Regional SBU Head of Industrials Americas
Henkel Corporation