



May 5, 2022

**Subject: Supply Disruption Impacting LOCTITE® AERO Products: Epoxy Resin**

Dear Valued Customer:

The ability of Henkel Corporation (“Henkel”) to procure an epoxy resin raw material used in the production of certain LOCTITE® EA 9658 has been limited due to a change in feedstock by our supplier which requires Henkel to requalify the raw material. Furthermore, our supplier is experiencing a shortage of this new feedstock which will further delay the requalification process.

Henkel is in the process of reviewing its ability to fill existing orders for this product, and will need additional time to confirm new orders. As a result, you may experience a delay in your deliveries.

Henkel is in close contact with its supplier and using all commercially reasonable means to leverage its global supply chain to address this situation and support its customers. Your account manager will contact you to discuss the status of current and future orders.

Henkel appreciates your patience and understanding during this challenging period.

Sincerely,

A handwritten signature in black ink that reads "George Thomas". The signature is written in a cursive style and is set against a light gray rectangular background.

George Thomas  
VP Regional SBU Head of Industrials Americas  
Henkel Corporation