



June 10, 2022

Los Angeles Supply - Increased Lead Times

Dear Valued Customer:

We continue to realize significant supply related delays with raw material and transportation constraints. These factors have impacted our Los Angeles operation and resulted in increased lead times for all new product orders.

- **Effective immediately our products will now have a 17-week (120-day) lead-time applied to new orders.**

If any improvement can be made to an order date, our Customer Service team will communicate them to you immediately. However, we will not be able to escalate and improve on any new orders beyond the communicated lead times.

We apologize for any inconvenience this delay may cause but want to assure you that we are working diligently to minimize this impact to our customers.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kevin Mills". The signature is stylized and cursive.

Kevin Mills
Director Supply Chain - Americas
Huntsman Advanced Materials